

# **BACKGROUND CHECK PROCEDURES**

The following procedures are associated with the Colorado State University Pueblo Background Check Policy. The University has implemented the background check policy as a necessary step toward ensuring the continued safety of our students, employees, and campus visitors. These procedures apply to all employees, certain volunteers, and student employees in positions that involve cash or payment handling, working with vulnerable populations, or access to sensitive information. The Office of Human Resources and Institutional Equity (HRIE) is responsible for conducting background checks.

The pre-employment background check is a critical step in the hiring process that must be completed and approved before the final applicant can begin working or a non-employee can begin volunteering. Final applicants for hire consent to a background check upon signing their offer letter or Request for Non-Student Hourly Employee. Volunteers consent to a background check upon signing their Non-Paid Services Application/Agreement.

Background checks are required for:

- Final applicants (candidates extended conditional offers of employment); volunteers who interact with students and/or minors, conduct on-campus research, or have access to controlled substances or sensitive materials/information;
- Existing employees changing positions that add sensitive conditions or driving (MVR check only) their duties;
- Rehired employees with more than 12 months' break in service—sabbatical, parental, military, and other University-approved leaves do not constitute a break in service;
- Student workers who meet any of the aforementioned sensitive conditions of employment.

Background checks are not required for:

- Rehired employees with less than 12 months' break in service;
- Minors;
- Existing employees moving to a new position with no change in sensitive conditions or for which driving is not required.

Background checks include national, state, and county criminal history and sex offender records, as well as Social Security number verification. Nation-wide motor vehicle records checks are conducted for positions that require a valid driver's license, require the employee to drive as a regular part of their job responsibilities, or require use of a University-owned/leased vehicle for the purpose of conducting University business.

When background checks are requested by HRIE, HireRight invitations will be sent by text message and/or email to the final applicant/existing employee/volunteer generally within 24 hours of written acceptance of the job offer (signed offer letter or Request for Non-Student Hourly Employee) or Non-Paid Services Application/Agreement. Final applicants/existing employees/volunteers may refer to the attached HireRight Background Check Process for steps to complete their background check. Applicants/existing employees/volunteers may request a copy of their background report when they submit their personal and self-report information to HireRight.

The University will cover the cost of employment-related background checks. Temporary camp, recreation, and club sports worker background checks will be billed to the department requesting the screening.

### Successful Completion/Approval of Background Check

Upon successful completion and approval of a requested background check, the final applicant/existing employee/volunteer and the position supervisor noted on the offer letter, Request for Non-Student Hourly Employee, or Non-Paid Services Application/Agreement will be notified by email.

#### **Discrepancies in Background Check**

If information is revealed in a report resulting from a background check that could potentially result in an adverse employment decision, HRIE will take the following steps:

- Pre-Adverse Action Notice: HRIE will notify the final applicant/existing employee/volunteer that negative information was revealed during the background check process that may impact the employment decision and will provide a copy of the supporting report to the candidate or employee, along with a copy of "<u>A Summary of</u> <u>Your Rights Under the Fair Credit Reporting Act</u>." The final applicant/existing employee/volunteer will have five days to challenge the information provided in the report and take steps to correct inaccuracies or provide explanation.
- 2. Decision Stay: A final employment decision shall not be made until new information provided by the final applicant/existing employee/volunteer has been considered or such time that the candidate or employee fails to respond as required. HRIE will conduct a review of the background check report and any information provided by the final applicant/existing employee/volunteer pursuant with the Background Checks for Employment Purposes Policy.
- 3. Adverse Action Notice: If, after considering any applicant/existing employee/volunteer response, HRIE determines that the negative information revealed results in an adverse employment decision, a second written notification will be sent to the candidate or employee. This notice shall include the following:
  - a. The name, address, and phone number of the vendor consumer report agency (CRA) that supplied the report;
  - b. A statement that the CRA supplying the report did not make the decision to take the adverse action and cannot give specific reasons for it; and
  - c. A notice of the individual's right to dispute the accuracy or completeness of any information the CRA furnished, and their right to an additional free consumer report upon request within 60 days and to dispute with the CRA the accuracy or completeness of any information in the consumer report.

HRIE will maintain background reports in a confidential file. Background check reports are subject to the State's records retention requirements. Background check reports shall only be released upon specific authorization by the applicant/existing employee/volunteer or the University's Office of General Counsel.

#### Self-reporting Requirement

1. Employees are required to inform their supervisor within 72 hours, if at any time during their employment, or during any break in service, they are arrested, charged with a crime and/or pled guilty or are found guilty of a crime under state or federal law.

2. The supervisor must notify HRIE immediately. If HRIE determines the conviction is reasonably related to the employee's ability to carry out the duties or functions of their position, or will have a negative impact on the University in any manner, then the employee may be subject to discipline, up to and including termination and/or additional background checks and rechecks at periodic intervals. Failure to report such incidents may result in disciplinary action up to and including termination.

Employees subject to motor vehicle checks must report any suspension, revocation, cancellation, or expiration of their driver's license to their supervisor. If the occurrence is the subject of a legal or administrative proceeding, and the employee has the legal right to continue to work and to operate a motor vehicle while the action or proceeding is pending, then the report shall be made upon final disposition of the action or proceeding. Such convictions may subject the employee to discipline, up to and including termination, and/or more frequent motor vehicle checks. Failure to report such incidents may result in disciplinary action up to and including termination.

- Any employees or volunteers who self-report a drug and/or alcohol conviction and who are required to drive for their position will be immediately removed from any driving responsibilities.
- Hiring Authorities or supervisors notified by an employee of a post-employment criminal conviction, suspension or revocation of their driver's license, even if temporary, have an obligation to report the information to HRIE.

## HireRight Background Check Process

1. The final applicant/volunteer/existing employee receives a text message/email with the link to complete the background check along with a username and temporary password.

Let's start your background verification now.	Text Message Today 11:14 AM	
Dear John, Board of Governors of the Colorado State University System has partnered with HireRight to conduct your background verification. Please use our secure online portal to provide your personal information. You will find the necessary consent form to be completed before HireRight can begin processing your Board of Governors of the Colorado State University System verification.	HireRight Msg: Hello your recruiter has enabled text notifications for your background verification process. Please begin your background verification for Colorado State University	
Your user ID is: User ID: johndoe@hotmail.com Password: 7d6cd8	Pueblo at ows01.hireright.com/u/SnRF Login: test.test@hireright.com Password: For Help go to: www.hireright.com/ customer-service. Text STOP to opt-out from HireRight alerts.	

2. After the final applicant/volunteer/existing employee signs in using their temporary password, they are prompted to create their own password, update their notification settings, and click "next" to advance to the background check.

Password	Enter Password			
	Your password requires:			
	<ul> <li>1 Upper case letter</li> <li>1 Number</li> </ul>			
	✓ I Number ✓ more than 7 characters			
	Confirm Password			
	<ul> <li>Passwords match.</li> </ul>			
Text Notifications	Would you like to subscribe to text messages for notifications and passworr resets?			
	O Yes			
	I acknowledge and agree that I may receive texts for notifications and password resets, and that standard data and text charges may apply.			
	O No			
	I would like to receive emails only for notifications and password resets.			

3. The final applicant/volunteer/or existing employee fills in their personal information and clicks "next". (Note: foreign nationals who do not have a social security number will enter 888-88-8888.)

Personal Information	Identification
Providing your information as completely and accurately as possible will help speed up the completion of your background check.	Date of Birth * 🕗
Name	Day Month Year
First Name *	17 🗸 May 🗸 1909 🗸
John	Re-enter Date of Birth *
Middle Name *	
1	Day Month Year
I certify that I do not have a middle name	17 V May V 1909 V
Last Name *	USA Social Security Number (SSN) * Re-enter USA SSN *
Doe	
Suttor	
None V	Gender * 🕐
8 I certify this is my legal name *	8 Male <sup>©</sup> Female
Other First Name 3 Other Last Name	
	← PREVIOUS Save NEXT
+ Add past legal name	
Current Mailing Address and Contact Information	
Country*	
USA V Street Address "	
Street Address -	
City *	
State or Territory *	
ZIP Code *	
When did you start living at this address? Month Year	
December V 2018 V	
Phone * ext.	
1 +1 ×	
+ Add phone number	
E-mail * 🙆	

4. The final applicant/volunteer/existing employee clicks "yes" to self-report information or "no" to advance to the next step, and then clicks "next".

Progress						
Candida	te Self-Rep	oorted Inform	nation			
the influence have been se position loca additional ite a guilty plea	e) other than a n ealed, expunged ted in either Ca erns of non-disci or a Nolo Conte	ninor traffic violati l or subject to defe lifornia or Massac	on? Do not discle erred judgment/s husetts, please cl ses of this disclos	cluding any conviction ase any conviction for entence. If you are ap ick on the appropriat ure, "conviction" inclu	which oplying e link	n the records g for a below for
© Yes ⊛ No						
Before answe	aring this quest	ion, please review				
closely the fo	llowing state di	sclosures which, if	F			
they apply to	you, may limit	the types of recor	ds			
that you sho	uld disclose her	e.				
	ad if you are a Cal ad if you are a Ma	ifornia candidate ssachusetts candidate	2			
← PRE	VIOUS			Save	2	NEXT

5. If a motor vehicle record was ordered, the final applicant/volunteer/existing employee enters their driver's license information and clicks "next".

Driver License Details		Not Applicable
Issuing Country *		
USA	$\sim$	
Issuing State or Territory *		
Colorado	$\sim$	
Driver License Number * 📀		
123456789		
Driver License First Name	Driver License Middle Name	Driver License Last Name *
John	J	Doe
Use Provided Name		

6. The final applicant/volunteer/existing employee reviews their information to ensure everything is entered correctly and clicks "next".

Form Steps	Progress			
Instructions	Review Your Information		Motor Vehicle Record	
Personal Information				
Candidate Self-Reported Information	Personal Information		Driver License Details	
Motor Vehicle Record	Name			
Review Your Information			Issuing Country	USA
Screening Disclosure and	First Name	John	Issuing State or Territory	Colorado
Authorization	Middle Name	J		
Other Disclosures and Authorizations	l certify that l do not have a middle name		Driver License Number	*****6789
	Last Name	Doe	Driver License First Name	John
	Suffix			
Find Answers Q	l certify this is my legal name	<b>V</b>	Driver License Middle Name	]
Contact Us	Other First Name		Driver License Last Name	Doe
Live Chat E-mail & Phone Numbers	Other Last Name Current Mailing Address and Contact Inf	ormation	Use Provided Name	
	Country	USA		
Norton	Street Address			
powered by digicard	City		PREVIOUS	Save NEXT
	State or Territory			
	ZIP Code			
	When did you start living at this address?			
	Phone			
	E-mail			
	Identification			
	Date of Birth	**.**.***		
	Re-enter Date of Birth	**.**.***		
	USA Social Security Number (SSN)	***.**.		
	Re-enter USA SSN	***.**.		
	Gender	Male		
	Candidate Self-Reported Information			
	Have you ever been convicted of an offense	No		
	against the law (including any conviction for			
	driving under the influence) other than a minor			
	traffic violation? Do not disclose any conviction			
	for which the records have been sealed,			
	expunged or subject to deferred judgment/sentence. If you are applying for a			
	position located in either California or			
	Massachusetts, please click on the appropriate			
	link below for additional items of non-disclosure.			
	For purposes of this disclosure, "conviction"			
	includes a guilty verdict, a guilty plea or a Nolo			
	Contendere (No Contest) plea.		1	

7. The final applicant/volunteer/existing employee provides an electronic signature to initiate the background check. Both boxes must be checked (under the signature box) in order to proceed.

Screening Disclosure and Authorization
DISCLOSURE AND AUTHORIZATION REGARDING BACKGROUND INVESTIGATION FOR EMPLOYMEN PURPOSES
Disclosure
Board of Governors of the Colorado State University System (the "Company") may request from
consumer reporting agency and for employment-related purposes, a "consumer report(s)" (common known as "background reports") containing background information about you in connection with you employment, or application for employment, or engagement for services (including independer contractor or volunteer assignments, as applicable).
HireRight, LLC ("HireRight") will prepare or assemble the background reports for the Company HireRight is located and can be contacted at 3349 Michelson Drive, Suite 150, Irvine, CA 92612, (80) 400-2761, www.hireright.com.
The background report(s) may contain information concerning your character, general reputation personal characteristics, mode of living, or credit standing. The types of background information the may be obtained include, but are not limited to: criminal history; litigation history; motor vehicle record and accident history; social security number verification; address and alias history; credit history verification of your education, employment and earnings history; professional licensing, credential an certification checks; drug/alcohol testing results and history; military service; and other information.
Authorization
I hereby authorize Company to obtain the consumer reports described above about me.
Electronic Signature Full Name: *
Doe, John J
E-Mail Address: *
Ø
Last 4 digits of SSN: *
6789
HireRight sends a copy of the signed document to the e-mail address above. Please ensure the address
is correct.
Hold down left mouse button and draw your signature below
John J DOE
Clear
I certify I am the person identified above, and I understand that clicking "I Accept" below constitutes my electronic signature to the agreement above. *
I understand that I am using electronic means to sign this agreement. I have reviewed the following
electronic signature disclosure, and I consent to signing this agreement electronically and receiving
electronic disclosures as described. *

8. The final applicant/volunteer/existing employee reads/reviews the Acknowledgement & Authorization and any relevant state law notices.

Progress	
Other Discl	osures and Authorizations
OTHER DISCL	OSURES, ACKNOWLEDGMENTS & AUTHORIZATIONS REGARDING BACKGROUND INVESTIGATION FOR EMPLOYMENT PURPOSES Disclosures
Investigative Const	umer Report:
investigative con agency, in conne services (includin consumer report California, where personal intervie through persona information sour character, general	nors of the Colorado State University System (the "Company") may request sumer report about you from HireRight, LLC ("HireRight"), a consumer report action with your employment, or application for employment, or engagement g independent contractor or volunteer assignments, as applicable). An "investigal " is a background report that includes information from personal interviews (excep t that term includes background reports with or without information obtained fr ws), the most common form of which is checking personal or professional referen I interviews with sources such as your former employers and associates, and ot crees. The investigative consumer report may contain information concerning y al reputation, personal characteristics, mode of living, or credit standing. You n formation about the nature and scope of an investigative consumer report, if any, impany.

9. The final applicant/volunteer/existing employee provides another e-signature, checks consent boxes, and clicks "accept & submit".

Print unsigned document For additional information. refer to: A Summary of Your Rights Under the Federal Fair Credit Reporting Act California Disclosure & Summary of Rights (CA applicants only) New York Correction Law Article 23-A (NY applicants only) San Francisco Fair Chance Ordinance Official Notice (San Francisco applicants only) I have read additional disclosures provided above. *
Electronic Signature Full Name: *
Doe, John J
E-Mail Address: *
Last 4 digits of SSN: * HireRight sends a copy of the signed document to the e-mail address above. Please ensure the address is correct. Hold down left mouse button and draw your signature below
JohnJ_DOE
Clear I certify I am the person identified above, and I understand that clicking "I Accept" below constitutes my electronic signature to the agreement above, *
I understand that I am using electronic means to sign this agreement. I have reviewed the following electronic signature disclosure, and I consent to signing this agreement electronically and receiving electronic disclosures as described. * Click here to get Adobe Reade
C PREVIOUS Decline ACCEPT & SUBMIT

10. The final applicant/volunteer/existing employee receives a confirmation page after clicking "accept & submit" to let them know they have completed the process.

Thank you for your information! <b>Your request ID:</b> This completes phase 1 of your background verification.
HireRight estimates that your background report will be completed in 23 hours - 4 business days and made available to Board of Governors of the Colorado State University System between Jan 10, 2019 and Jan 14, 2019.
Please note that this is only an estimate based on historical completion times for the screening package ordered, and your report may take longer to complete, particularly if it includes non-U.S. searches. Also, Board of Governors of the Colorado State University System company may need additional time to review your report and make any decisions.
The range provided for Turnaround Time (TAT) is based on historical data. Actual completion time may vary and is dependent upon external sources. It can vary due to unexpected delays. The range does not include time for manual review of the report. Please find more FAQs <u>here</u> .
Form Verification Report & Review
This is your Applicant Center.
Here you can track the progress of your report and communicate with HireRight.