

auxiliary services

Fall 2025 Highlights - MCA Partnerships

bookstore

Our Commitment

Commitment to Education Students

- Clear FDC presentations in orientation
- Campus-wide marketing, timely communications, and reminder systems
- Easy-to-use opt-out tutorials and guides

Commitment to Lowering Costs

- FDC's rate is calculated on aggregate student costs - as OER grows, rates decline.
- Correcting university shortfalls will enable the implementation of long-term cost-savings measures

Commitment to Transparency

- Faculty access to real-time student use data through B&N systems.
- Semester and annual data reporting by Auxiliary Services.
- Support for data analysis and visualization.
- Ongoing technical system support.

vending

Our Commitment

Commitment to Community

- Clear marketing and branding
- Contact information for concerns and suggestions

Commitment to Financial Stability

- The commission model removes the risk of expenditures outpacing revenue.

Commitment to Transparency

- Usage data will be collected and provided as needed.

events

Our Commitment

Commitment to Our Community

- Responsive customer services
- Easy to use booking software
- Clear guidelines for reserving spaces

Commitment to Financial Stability

- The revenue-based structure guarantees the University pays based on actual service usage, not for idle service availability.

Commitment to Transparency

- Robust reporting from the software allows for better access to trends and data.

dining

Our Commitment

Commitment to Our Community

We are committed to supporting our students, employees, and local community through intentional collaboration.

Commitment to Financial Stability

We aim to enhance services while improving cost efficiency and long-term sustainability.

Commitment to Transparency

We are dedicated to clear communication and accountability throughout this process.

University *bookstore*

Educating Students

- ✓ Orientation presentations
- ✓ Campus-wide marketing
- ✓ Timely communications and reminders

Lowering Costs

- ✓ Rate calculated with aggregate data
- ✓ Correcting University shortfalls

Transparency

- ✓ Portal access for student use data
- ✓ Semester and annual data reporting from Auxiliary Services
- ✓ BNC support for data analysis and visualization
- ✓ Ongoing technical system support

Fall Student Billing	Average Pack Ready Fee	Average Student Account Charge
Books	\$297.20	\$311.42
Supplies	N/A	\$153.50

Pack Ready (First Day Complete Program)	Eligible	Participation	Opted Out
Fall 2025	3000	1598	1402
Spring 2026	2689	1514	1175

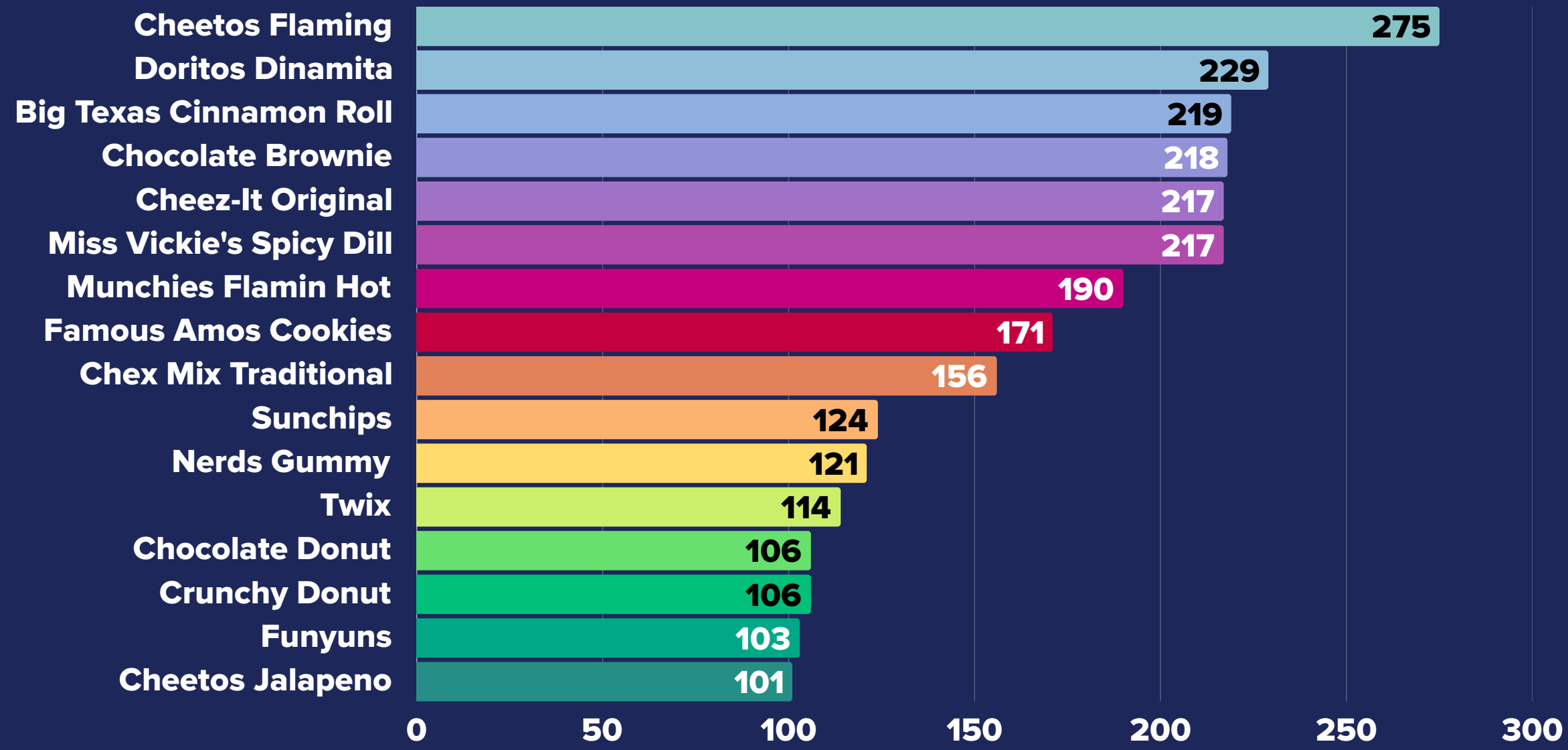
Term	% Submitted	% Using OER	% Digital Available	% Not Using Materials
Fall 2025	94%	2%	76%	58%
Spring 2026	100%	4%	78%	60%

*Spring 2026 numbers are “to date” as of 2/5/2026

Food

vending

Most Popular Snacks



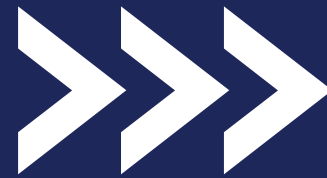
Location	Items Sold
Library Lobby #1	570
Physics Lobby	532
GCB	486
Nursing 2nd Floor	326
Culebra	321
Greenhorn	294
Massari Arena	217
OSC 2nd Floor	214
Crestone #1	199
Crestone #2	177
Life Science	162
Admin Lower Level	143
Technology	117
Music Lobby	113
Rec Center	99
Chemistry Lobby	88
Library 2nd Floor #2	73
Music 2nd Floor	72
Grand Total	4203

University

events

Commitment to Our Community

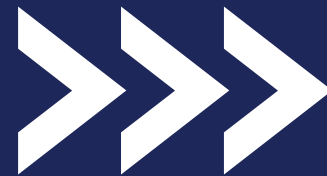
- Responsive customer services
- Easy to use booking software
- Clear guidelines for reserving spaces



Early in the year but already receiving positive feedback about the improved customer service.

Commitment to Financial Stability

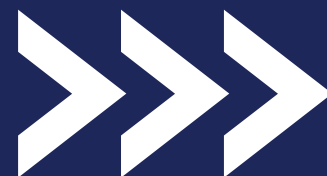
- The revenue-based structure guarantees the University pays based on actual service usage, not for idle service availability.



YTD Expenses reduced by \$203,245

Commitment to Transparency

- Robust reporting from the software allows for better access to trends and data.

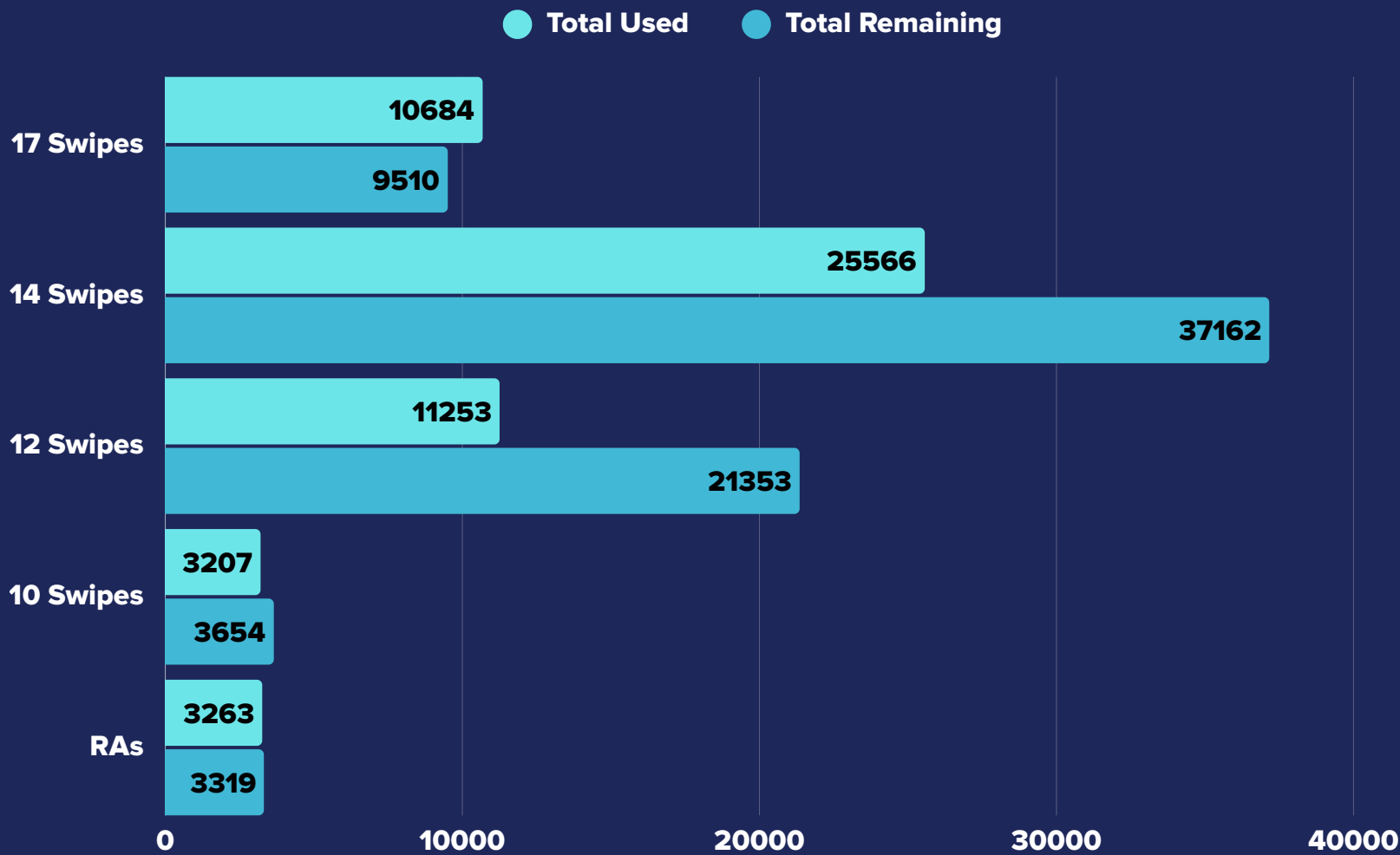


In progress - System in RFP process for new software

University *dining*

Moved from a Meal Swipe plan to a Declining Cash Balance plan.
 Overall usage went from 42% in Fall 2024 to 80% in Fall 2025.
 Students are receiving more value for the amount they pay.

Fall 2024 Meal Plan Usage



FY2025 Usage (rounded to nearest 5%)

