Program: SPN MINOR Date: May 31 2013

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Please complete this form for <u>each undergraduate program</u> (e.g., B.A., B.S.) in your department and return it to Erin Frew, <u>erin.frew@colostate-pueblo.edu</u> as an email attachment before June 1, 2012. You'll also find the form at the assessment website at <a href="http://www.colostate-pueblo.edu/Assessment/Resources/Pages/default.aspx">http://www.colostate-pueblo.edu/Assessment/Resources/Pages/default.aspx</a>. Thank you.

#### \*\* Please read the following background information before examining the data in the Spanish minor assessment report.

Students minoring in French, Italian, and Spanish will be required to demonstrate a level of proficiency sufficient to converse comfortably on everyday topics, to attain intermediate levels of proficiency in writing and reading the target language, and to understand and appreciate the target language cultures.

These outcomes will be achieved by showing proficiency in the 5 C's:

- 1) Communication: The communication standard stresses the use of the target language for communication in —real life situations. It emphasizes —what students can do with language rather than —what they know about language. Students are asked to communicate in oral and written form, to interpret oral and written messages, to show cultural understanding when they communicate, and to present oral and written information to various audiences for a variety of purposes.
- 2) Cultures: Cultural understanding is an important part of language education. Experiencing other cultures develops a better understanding and appreciation of the relationship between languages and other cultures, as well as the student's native culture. Students become better able to understand other people's points of view, ways of life, and contributions to the world.
- 3) Connections: Target-language instruction must be connected with other subject areas. Content from other subject areas is integrated with target language instruction through lessons or courses that are developed around themes common to other subject areas.

- 4) Comparisons: Students are encouraged to compare and contrast the target language and cultures with their own. They discover patterns, make predictions, and analyze similarities and differences across languages and cultures. Students often come to understand their native language and culture better through such comparisons.
- 5) Communities: Extending learning experiences from the language classroom to the home and multilingual and multicultural community emphasizes living in a global society. Activities may include: field trips; use of e-mail and the Internet; participation in clubs, exchange or study-abroad programs, and cultural activities; school-to-work opportunities; and opportunities to hear speakers of Spanish at the University and in the classroom.

In order to assess these outcomes all graduating seniors minoring in Spanish participate in three assessment measures:

- 1. An Oral Proficiency Interview (OPI) which determines students' oral language communication level based on the ACTFL proficiency guidelines. (For the rubric used for the OPT please refer to the American Council of Foreign Language Teaching guidelines: <a href="http://actflproficiencyguidelines2012.org/speaking">http://actflproficiencyguidelines2012.org/speaking</a>)
- 2. A Written Proficiency Test (WPT) which determines students' written language level based on ACTFL proficiency guidelines. In addition, this short written exam measures the students' knowledge of Cultures, Connections and Comparisons. (For the rubric used for the WPT please see attachment)
- 3. An exit survey which measures their perceptions and knowledge of Communication, Cultures, Connections, Comparisons and Communities. (Please see attachment)

#### I. Program student learning outcomes (SLOs) assessed in this cycle, processes, results, and recommendations.

A. Which of the program SLOs were assessed during this cycle?	B. When was this SLO last assesse	C. What method was used for assessing the SLO?	D. Who was assessed?	E. What is the expected achievement level and how many students should	F. What were the results of the assessment?	G. What were the department's conclusions about student performance?	H. What changes/improvements are planned based on this assessment?
	d?			be at it?		•	
The communication outcome stresses the use of the target language	SUM 12	OPI (Oral Proficiency Interview)	GRAD. SENIORS 2012/13 4 OPI	OPI: 85% of students should be Intermediate or higher	0 – Superior 0 – Adv High 0 – Adv Mid 0 – Adv. Low 2 – Int High 2 – Int Mid 0 – Int Low	All our minors reached the intermediate mid goal.	1. Keep our strong Oral Component at all course levels. Do oral tasks in class based on ACTFL (American Council on the Teaching of Foreign Languages)
for communication in "real life" situations. It emphasizes "what students can do		GRAD SURV	4 surveys	SENIOR SURVEY: 85% of students should "agree" or	100% were Intermediat e Mid or above SURVEY: 100% agreed or	Student satisfaction with	<ul><li>2. Maintain outside class opportunities for Oral Practice.</li><li>4. Conduct an Oral Proficiency Interview in</li></ul>
with language" rather than "what they know about language."				"strongly agree" to all questions pertaining to Communication.	strongly agreed	communicative ability is high.	Mid – track (beginning of third semester) in order to have time to correct.  5. For written
Students are asked to communicate in oral and written form, to interpret oral and written		WRITTEN SAMPLE WPT	4 written samples	WRITTEN SAMPLE: 85% of students should be Intermediate Mid or higher	0 – Superior 0 – Adv High 0 – Adv Mid 0 – Adv Low 1 – Int High 2 – Int Mid 1 – Int Low	For the written sample we decided	communication students at 200 and 300 level need to continue to work more on writing compositions on time frames other than
messages, to						to do a Written	

show cultural understanding when they communicate, and to present oral and written information to various audiences for a variety of purposes.					75% reached the goal.	Proficiency Test instead of a paper. Because the WPT is written in real time, we lowered the target to Intermediate Mid. Since we only had four students assessed, the one student who missed the level had an impact on the percentage.	present.
CULTURE  Target language instruction must be connected with other subject areas. Content from other subject areas is integrated with the target	SUM 12	GRAD SURV  WRITTEN SAMPLE	GRAD. SENIORS 2012-13 4 surveys  4 written samples	SENIOR SURVEY: 85% of students should "agree" or "strongly agree" to all questions pertaining to Cultures.  WRITTEN SAMPLE: 85% of students should do "Yes,	SURVEY: 93.75% agreed or strongly agreed  100% did well or very well	This area is strong.	1. Maintain our focus on culture through interdisciplinary classes.  2. Keep on offering cultural activities outside class.

language instruction through lessons or courses that are developed around various themes. Students are then able to connect the Spanish language to other subject areas and use Spanish to learn content.		GRAD SURV  WRITTEN SAMPLE	GRAD. SENIORS 2012-13 4 surveys 4 written samples	SENIOR SURVEY: 85% of students should "agree" or "strongly agree" to all questions pertaining to Cultures.  WRITTEN SAMPLE: 85% of students should do "Yes, well" or "Yes, very well" in assessment of Cultures.	SURVEY: 93.75% agreed or strongly agreed  100% did well or very well	This area is strong.	Maintain our focus on culture through interdisciplinary classes.      Keep on offering cultural activities outside class.
CONNECTIONS  Target language instruction must be connected with other subject areas. Content from other subject areas is integrated with the target language instruction through lessons or courses that are developed around various themes.  Students are then	SUM 12 1 <sup>st</sup> year	GRAD SURV  WRITTEN SAMPLE	GRAD. SENIORS 2012-13 4 surveys  4 written samples	SENIOR SURVEY: 85% of students should "agree" or "strongly agree" to all questions pertaining to Connections.  WRITTEN SAMPLE: 85% of students should do "Yes, well" or "Yes, very well" in assessment of Connections.	75% agreed or strongly agreed  50% did well or very well	We can do better in this field regarding student perception.  Two out of four students were able to show some connections but not well.	<ol> <li>Be explicit about the connections students can make through their interdisciplinary courses.</li> <li>Continue promoting FL 370 as service learning and field experience that connects Spanish learning with other subject areas.</li> <li>Consider a new question for the WPT that elicits stronger connections of Spanish with other subject areas.</li> </ol>

able to connect the Spanish language to other subject areas and use Spanish to learn content.							
Students are encouraged to compare and contrast the target language and its cultures with their own. They discover patterns, make predictions, and analyze similarities and differences across languages and cultures. Students often come to understand their native language and culture better through such comparisons.	SUM 12	WRITTEN SAMPLE	GRAD. SENIORS 2012-13 4 surveys  5 written samples (3 that applied)	SENIOR SURVEY: 85% of students should "agree" or "strongly agree" to all questions pertaining to Comparisons.  WRITTEN SAMPLE: 85% of students should do "Yes, well" or "Yes, very well" in assessment of Comparisons.	agreed or agreed stronger  75% did well or very well	Student perception of this outcome is high.  The written samples show connections but the writing skills of the fourth student do not allow her to express them.	1. Continue fostering comparisons in culture, language, etc.  2. Conversation/Composit ion courses need to have at least one paper where students do a comparison/contrast. This will help practice this skill.

COMMUNITIES	SUM 12	GRAD SURV	GRAD. SENIORS	GRADUATE SURVEY: 85% of	75% agreed or agreed	Students (all but one) seem to be	Continue extending learning experiences
Extending learning			2012/13	students should	strongly.	satisfied with this	from the classroom to
experiences from				"agree" or		field.	the home and
the target			4 surveys	"strongly agree"			multilingual and
language				to the question			multicultural community.
classroom to the				that pertains to Communities.			2. Continue creating opportunities where
home and				Communicies.			students use SPN to
multilingual and							become part of a larger
multicultural							community. Field trips;
community							Internet; clubs, study-
emphasizes living							abroad programs, school-
in a global society.							to-work opportunities, speakers of the target
Students learn							language
that Spanish exists							3. Promote FL 370 as
outside of the							service learning and field
classroom and use							experience that connects
it to become part							Spanish learning with
of a larger							other subject areas.
community.							·
Activities may							
include: field trips;							
use of e-mail and							
the Internet;							
participation in							
clubs, exchange or							
study-abroad							
programs, and							
cultural activities;							

school-to-work				
opportunities; and				
opportunities to				
hear speakers of				
the target				
language at the				
University and in				
the classroom.				

Comments: All proposed changes and improvements remain to be discussed with the whole faculty. These are preliminary observations by the Associate Chair. Our biggest change was using the Written Proficiency Test as a measure instead of the sample paper. I think this gave us much more material for assessing. We need to assess more minors so one student does not affect the percentage so drastically.

AY 2013-14	Senior Surveys
	WPT (Written Proficiency Test)
	OPI (Oral Proficiency Test)
AY 2014-15	Senior Surveys
	WPT (Written Proficiency Test)
	OPI (Oral Proficiency Test)

B. Follow-up (closing the loop) on results and activities from previous assessment cycles. In this section, please describe actions taken during this cycle that were based on, or implemented to address, the results of assessment from previous cycles.

A. What SLO(s) did	B. When was this	C. What were the	D. Were the	E. What were the results of the
you address?	SLO last	recommendations for change	recommendations for	changes? If the changes were not
	assessed?	from the previous	change acted upon? If not,	effective, what are the next steps or
		assessment?	why?	the new recommendations?
COMMUNICATION	2012	1. Stronger Oral Component	We conducted professional	Our Communication goal was met so
		at all course levels. Add oral	development to help	this points positively at the changes
		tasks in class based on ACTFL	teachers focus on oral	that were made.
		(American Council on the	skills.	
		Teaching of Foreign		
		Languages)	We offered many outside	
			class opportunities for oral	
		2. Increase outside class	practice, including	
		opportunities for Oral	language circles.	
		Practice.		
			Instructors participated in	
		3. Have instructor participate	professional development	
		in professional development		
		so they teach for oral	We did not conduct a mid	
		proficiency.	track interview. Teachers	
		4. Conduct on Onel	are overworked as it is.	
		4. Conduct an Oral	Now I am thinking we build it into the syllabus.	
		Proficiency Interview in Mid –	it into the synabus.	
		track (beginning of third		
		semester) in order to have		
		time to correct.		
		5. For written communication		
		students at 200 and 300 level		
		need to work more on writing		
		compositions on time frames		
		other than present.		
		other than present.		
CULTURE	2012	1. Maintain our focus on	We maintained a strong	Our outcomes on this SLO are strong
		culture through	focus on culture in all	and fall within our target.

		interdisciplinary classes.	classes.	
		2. Keep on offering as much or more cultural activities outside class.	We kept offering many cultural activities.	
CONNECTIONS	2012	1. Be explicit about the connections students can make through their interdisciplinary courses.  2. Continue to offer our conversation/compositions courses as interdisciplinary courses that touch on various subject areas where SPN can be practiced.  3. Propose a "special topics" 300 level conversation/composition course in order to explore new themes.  4. Promote FL 370 as service learning and field experience that connects Spanish learning with other subject areas.	We asked teachers to do it but it was left up to them.  We offered many interdisciplinary courses, including Business.  Our Special Topics course was approved and we will start offering it next year.	This is a weak outcome (50% and 75%).  We must continue on making these connections explicit. Also, we should try to assess more minors so one student does not have so much influence in the percentages.
COMPARISONS	2012	<ol> <li>Continue fostering comparisons in culture, language, etc.</li> <li>Conversation/Composition</li> </ol>	These issues were presented at the professional development workshop and it was left up to the instructors.	Our results were mixed (100% and 75%). We really need to assess more students so we get a more accurate picture.
		courses need to have at least one paper where students do	We did give minors a WPT	

		a comparison/contrast. This	this year and I think it	
		will help practice this skill.	yields more specific results.	
		3. We need to give minors a Written Proficiency Test (WPT) instead of assessing from the written sample, so we can focus their efforts on making a comparison.		
COMMUNITIES	2012	1. Continue extending	We did all these	We really need to assess more students
		learning experiences from the	recommendations.	so we get a more accurate picture.
		classroom to the home and		
		multilingual and multicultural		Hopefully our new activities such as the
		community.		Spanish Honor Society and the New
		2. Continue creating		Study abroad to Merida, Mexico, will
		opportunities where students		improve this perception.
		use SPN to become part of a		
		larger community. Field trips;		
		Internet; clubs, study-abroad		
		programs, school-to-work		
		opportunities, speakers of		
		the target language		
		3. Promote FL 370 as service		
		learning and field experience		
		that connects Spanish		
		learning with other subject		
		areas.		

Comments: None. We will have to be more aggressive in identifying graduating minors so we have more assessments and therefore a clearer picture. The biggest change this year was starting with the Written Proficiency Test as a form of assessment.

WPT Portfolio	Hispanic world?	1. Yes, very well 2. Yes, well 3. Some 4. No 5. N/A
Grad year	ding of cultures of the	2. Yes, well 3. S
Student name	1. Does the student show an understanding of cultures of the Hispanic world?	1. Yes, very well

3. Is the student able to compare and contrast Spanish Language and cultures with their own?

2. Is the student able to use the Spanish Language to connect to other subject areas?

4. No

3. Some

2. Yes, well

1. Yes, very well

1. Yes, very well 2. Yes, well 3. Some

5. N/A

4. No

4. Language Proficiency: After reading the students writing mark what the student can do by each box:

4. N/A 3. Can do some of it 4. Cannot do it 2. Can do most of it 1. Can do it

	Global Tasks	(S	Content	Accuracy	Text Type	)e
ţ	Create with language	Writ	Write about predictable familiar	Understood, by those	Write discrete	
	Describe and narrate in the present	topi	topics related to daily activities	accusionist to dealing with non-native speakers	sentences	
Adv		Writ of g	Write about topics of general and	Understood without difficulty by those unaccustomed to dealing	Write	
	time frames	per	personal interest.	with non-native speakers.	ה ה ה ה ה ה ה ה ה ה ה ה ה ה ה ה ה ה ה	
	Discuss topics extensively	Exp in a	Express him/herself in a formal setting	Shows no pattern of errors in basic structures.		
Sup	Support opinions and hypothesize	Writ ranç inte	Write about a wide range of general interest topics.	Errors virtually never interfere	Use extended discourse	
	Speak in the abstract	Writ Spec inte	Write about some special fields of interest and expertise	with communication of distract the native speaker from the message.		

#### ASSESSMENT RUBRIC FOR ORAL PROFICIENCY INTERVIEWS – SUMMARY

(Full descriptors found at: <a href="http://actflproficiencyguidelines2012.org/speaking">http://actflproficiencyguidelines2012.org/speaking</a>)

Proficiency Level	Global Tasks and Functions	Context / Content	Accuracy	Text Type
Superior	Discuss topics extensively, support opinions and hypothesize. Deal with a linguistically unfamiliar situation.	Most formal and informal settings. Wide range of general interest topics and some special fields of interest and expertise.	No pattern of errors in basic structures. Errors virtually never interfere with communication or distract the native speaker from the message.	Extended discourse.
Advanced	Narrate and describe in major time frames and deal effectively with an unanticipated complication	Most informal and some formal settings/Topics of general and personal interest.	Understood without difficulty by speakers unaccustomed to dealing with non-native speakers.	Paragraphs
Intermediate	Create with language. Initiate, maintain and bring to a close simple conversations. Asks questions.  Describe and narrate in the present.	Some informal settings and limited transactional activities. Predictable familiar topics related to daily activities	Understood, with some repetition, by speakers accustomed to dealing with non-native speakers	Discrete sentences.
Novice	Communicates minimally. Formulaic and rote utterances, Lists and phrases	Most common informal settings/ Most common aspects of daily life	May be difficult to understand, even for speakers accustomed to dealing with non-native speakers	Individual words and phrases

## CSU-Pueblo – FL Program Questionnaire for Graduating Seniors

A. Please write the number that corresponds to your opinion in the box at the left of each statement.

# 1. Strongly agree 2. Agree 3. Disagree 4. Strongly disagree 5. No basis to judge

## 1. Communication:

I have developed practical skills, such as the ability to communicate orally and in writing in
"real life" situations.
I have attained a level of speaking and listening proficiency in the language sufficient to
allow me to satisfy basic work requirements in the language.
I have developed the ability to think critically: to analyze, to think abstractly, to support and
defend opinions, and to hypothesize in spoken and written form.

#### 2. Cultures:

My studies helped me develop the ability to see beyond my own culture.
I have acquired a basic understanding of the history, culture, and literature of the target
language and know how to update and enhance this knowledge.
I am more able to understand other people's point of view, ways of life and contributions to
the world.

### 3. Connections:

I was able to connect my language studies to other subject areas such as English, History, Business. Art. Cultural Studies. Literature. Sociology. Music. Political Science. etc.	۲,	
I was able to connect my language studies Business. Art. Cultural Studies. Literature.	to other subject areas such as English, History	Music,
	I was able to connect my language studies	Business, Art, Cultural Studies, Literature

### 4. Comparisons:

I now have the ability to analyze similarities and differences across languages and cultures
I understand my own culture better after going through this program

## 5. Communities:

l	ı
I was able to take my language and culture skills beyond the classroom by participating in	
campus activities, clubs, exchange programs, community activities, school to work	
opportunities, internships, work situations, etc	

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