

Academic Program Assessment Report for AY 2023-2024

(Due: June 1, 2024)

Program: Computer Information Systems, B.S.

Date report completed:

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Please describe the 2023-2024 assessment activities and follow-up from prior years for your program below. Please complete this form for <u>each undergraduate major</u>, and <u>graduate program</u> (e.g., B.A., B.S., B.A.S, M.S., DNP, etc.) as well as stand-alone <u>minors</u>, or <u>certificates</u> in your department. Please copy any addenda (e.g., rubrics) and paste them in this document, save and submit it to both the Dean of your college/school and to the Associate Provost as an email attachment by June 1, 2024. You'll also find this form on the assessment website at https://www.csupueblo.edu/assessment-and-student-learning/resources.html. Thank you.

Brief statement of Program mission and goals:

HSB Mission statement:

The mission of the Hasan School of Business at Colorado State University-Pueblo is "We transform students, innovate in teaching, conduct ourselves with professionalism, and engage with and positively impact our stakeholders."

- Transform: We welcome students from a broad spectrum, including many from lower socio-economic strata, under-represented populations, and first generation students. The core of our mission is effecting positive change in our students so that they are prepared as business professionals.
- Innovation: We seek to improve and implement best practices. We also work to encourage innovation at our university and in regional business, government and non-profit organizations.
- Professionalism: We are recognized in the community for our professionalism. We hold ourselves to high performance standards of collegiality and ethical behavior. We seek to inspire the same in our students.
- Engagement: We connect with students, alumni, employers, community members and other stakeholders to work together and to share knowledge. We build student skills through active learning, experiential education, and collaborations with businesses and community members.
- Impact: We make ongoing campus and community contributions through a variety of service activities. Our research has positive effects on organizational knowledge and practice. Graduates of the Hasan School of Business are a critical component of Pueblo's economic infrastructure, while many make contributions in other cities, states, and countries.

Goals for Computer Information Systems Majors

At the conclusion of the CIS program, students will demonstrate the ability to:

- 1. Analyze, design, implement, and maintain an information system.
 - 1a. Analyze problems and design information system solutions to the problems
 - 1b. Implement and maintain information system solutions
- 2. Communicate clearly and effectively in writing and speaking.
 - 2a. Use and Produce high quality written communication
 - 2b. Effectively use oral communication
- 3. Work effectively as a team member for a common purpose.
 - 3a. Participate effectively in planning, executing, and delivering team projects
- 4. Identify ethical issues and provide alternatives or solutions.
 - 4a. Identify ethical issues and recommend appropriate solutions
- **I. Assessment of Student Learning Outcomes (SLOs) in this cycle.** Including processes, results, and recommendations for improved student learning. Use Column H to describe improvements planned for 2023-2024 based on the assessment process.

A. Which of the	B. When was	C. What	D. Who was	E. What is	F. What were	G. What were	H. What
program SLOs	this SLO <u>last</u>	method was	assessed?	the expected	the results of	the	changes/improvements to
were assessed	reported on	used for	Please fully	proficiency	the assessment?	department's	the <u>program</u> are planned
during this	prior to this	assessing the	describe the	level and	(Include the	conclusions	based on this assessment?
cycle? Please	cycle?	SLO? Please	student	how many or	proportion of	about student	
include the	(semester and	include a	group(s) and	what	students	performance?	
outcome(s)	year)	copy of any	the number of	proportion of	meeting		
verbatim from		rubrics used	students or	students	proficiency.)		
the assessment		in the	artifacts	should be at			
plan.		assessment	involved (N).	that level?			
		process.					
Fall 2023: SLO	Fall 2021:	Direct	17 students	We expect	82% of students	82% of students	Since the result exceeds the
1a – Analyze	CIS315 Linux	measure:	from CIS315	that at least	evaluated met	evaluated met	expected proficiency level
problems and	Fundamentals	Students	Linux	80% of the	either "exceeds	either "exceeds	of 80%, no additional action
design		were asked	Fundamentals	students	expectations" or	expectations" or	is needed at this time.
information		to design and	, a CIS core	either meet	"meets	"meets	
system		create a	course.	or exceed	expectations."	expectations."	

Fall 2023: SLO 1b – Implement and maintain information system solutions (CIS315 Linux Fundamentals)	Fall 2021: CIS315 Linux Fundamentals	flowchart based on a given programming problem Direct measure: Students were given a programming assignment to solve a problem using shell script	17 students from CIS315 Linux Fundamentals , a CIS core course.	expectation (Need improvement , meet expectation, and exceed expectation, are the three achievement levels from low to high).	100% of students evaluated met either "exceeds expectations" or "meets expectations."	This is higher than the result of the previous assessment in 2021 (77.3% of the students met or exceeded expectations.) 100% of students evaluated met either "exceeds expectations" or "meets expectations." This is much higher than the result of the previous assessment in 2021 (77.3% of the students met or exceeded expectations.)	Since the result exceeds the expected proficiency level of 80%, no additional action is needed at this time.
Spring 2024:	Spring 2022:	Direct	15 students		80% of students	80% of students	Since the result meets the
SLO 2b –	CIS432 Senior	measure:	from CIS460		evaluated met	evaluated met	expected proficiency level
Effectively use	Professional	Students	Cyber Security		either "exceeds	either "exceeds	of 80%, no additional action
oral	Project	were asked	& Defense		expectations" or	expectations" or	is needed at this time.
communication		to conduct			"meets	"meets	
(CIS460 Cyber		TVA (Threat			expectations."	expectations."	
Security &		Vulnerability				This is higher	
Defense)		Asset)				than the result	

analysis on	of the previous
local	assessment in
businesses	2022 (75% of
and present	the students
their	met or
findings.	exceeded
	expectations.)

Comments on part I reporting:

In AY 2021-2022, we assessed SLO 1 (1a, 1b) and SLO 2b:

- **SLO 1:** Analyze, design, implement, and maintain an information system.
 - 1a. Analyze problems and design information system solutions to the problems
 - A flowchart design assignment for assessing student problem analysis and design skills were given to 17 students of CIS 315 (Linux Fundamentals). The assignment instruction and evaluation rubrics are provided in appendix I.
 - 1b. Implement and maintain information system solutions
 - → A programming assignment for assessing student system implementation man maintenance skills were given to 17 students of CIS 315 (Linux Fundamentals). The assignment instruction and evaluation rubrics are provided in appendix I.
- SLO 2: Communicate clearly and effectively in writing and speaking.
 - 2b. Effectively use oral communication
 - → Students' oral communication skills were assessed through their final team project presentation (CIS460 Cyber Security & Defense). Each student was assessed individually. The assignment instruction and evaluation rubrics are provided in appendix II.

The assessment results show:

- 1. SLO1a: 82% of students evaluated met either "exceeds expectations" or "meets expectations".
- 2. SLO1b: 100% of students evaluated met either "exceeds expectations" or "meets expectations".
- 3. SLO2b: 80% of students evaluated met either "exceeds expectations" or "meets expectations".

The results indicate:

- 1. **SLO 1a:** 82% of the student evaluated either met or exceeded our expectations. Since the result exceeds the expected proficiency level of 80%, no additional action is needed at this time.
- 2. **SLO 1b:** 100% of the student evaluated either met or exceeded our expectations. Since the result exceeds the expected proficiency level of 80%, no additional action is needed at this time.
- 3. **SLO 2b:** 80% of the student evaluated either met or exceeded our expectations. Since the result meets the expected proficiency level of 80%, no additional action is needed at this time.

Future AoL plan:

- Assess the CIS SLO 2a (written communication) and SLO 3 (teamwork) in Fall 2024.
- Assess the CIS SLO 4 (Ethical awarement) in Spring 2025.

II. Closing the Loop. Describe at least one data-informed change to your curriculum during the 2023-2024 cycle. These are those that were based on, or implemented to address, the results of assessment from previous cycles.

A. What SLO(s) or other issues did you address in this cycle? Please include the outcome(s) verbatim from the assessment	B. When was this SLO last assessed to generate the data which informed the change? Please indicate the semester and year.	C. What were the recommendations for change from the previous assessment column H and/or feedback?	D. How were the recommendations for change acted upon?	E. What were the results of the changes? If the changes were not effective, what are the next steps or the new recommendations?
plan.				
CIS SLO2	Spring 2022 (CIS432	75% of the students met or	The result of the previous	80% of the student evaluated either
Communicate	Senior Professional	exceeded expectations.	assessment (75%) was at an	met or exceeded our expectations.
clearly and	Project)	While it is lower than the	acceptable level. The	Since the result meets the expected
effectively in		expected result of 80% , the	recommendation was to monitor	proficiency level of 80%, no
writing and		result is still at an acceptable	student demonstration of oral	additional action is needed.
speaking – 2b:		level. Review the CIS	communication skills during the	
Effectively use		curriculum map and identify	next assessment cycle. No new	

oral	courses that involve the	implementation or curriculum	
communication	training and assessment of	change was needed at that time. (If	
	written communication skills.	the result is still below the expected	
	In theses courses continue to	level of 80% during the subsequent	
	moniter the student	assessment cycle, remediations will	
	demonstration of these	need to be implemented.)	
	skills.		

Appendix I. CIS315 assignment instruction for assessing the CIS SLO 1a (Analyze and Design Information System solutions): , and SLO 1b (Implement and Maintain Information Systems solutions):

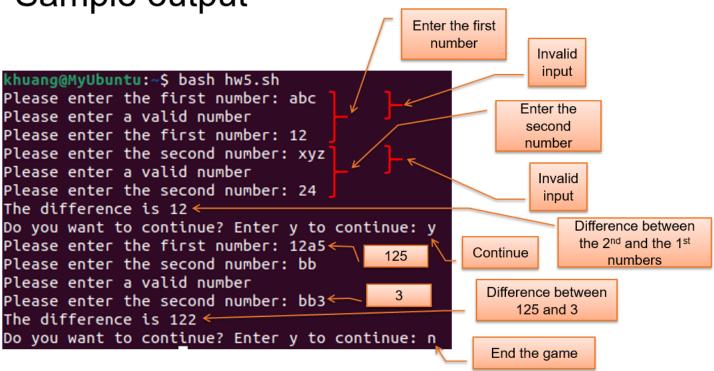
HW6 (in-class and take-home)

Due: 12/12 (Tue.) 12:59pm

Submit two files: hw6.sh and the flowchart

- Requirements:
 - Create a flowchart for it (2 points)
 - It takes two user inputs and save to two variables (1 points)
 - · Prompt and read user inputs twice
 - It removes non-numeric characters from the two variables (1 point)
 - · Use sed command
 - It uses while loop to do input validation (2 points)
 - If any variable stores an empty text after the **sed** command, ask the user to enter a valid number
 - The loop continues until the user entered a valid input
 - I suggest that you write two while loops to validate the two user-inputted values. Other approaches (such as using a function) are more complicated.
 - It outputs the result of subtracting the smaller number from the larger number
 (2 points)
 - If V1 is greater than V2, then output V1-V2. Otherwise, output V2-V1.
 - It will ask if you want to continue to play (2 points)
 - Use another while loop. For example, if the user presses "y", then continue the loop. Otherwise leave the loop and exit the execution
- · You can copy and modify test2.sh for this assignment
- Discussing with others is permitted

Sample output



Rubrics for evaluating the CIS SLO 1a: Analyze and Design Information System solutions

Evaluation Criteria	Exceeds Expectations	Meets Expectations	Needs Improvement	Score
Analysis	Shows strong ability to identify what an Information System should do	Shows some ability to identify what an Information System should do	Often fails to identify what an Information System should do	
Design	Shows strong ability to identify how components of an Information System should be implemented and integrated	Shows some ability to identify how components of an Information System should be implemented	Often fails to identify how components of an Information System should be implemented	

Rubric for evaluating the CIS SLO 1b: Implement and Maintain Information System solutions

Evaluation Criteria	Exceeds Expectations	Meets Expectations	Needs Improvement	Score
Implementation and Maintenance	Shows strong ability to implement, test, debug, and deploy an error-free & completely functioning Information System	Shows some ability to implement, test, debug, and deploy implement an error-free & completely functioning Information System	Often fails to implement, test, debug, and deploy an error-free & completely functioning Information System	

Appendix II. CIS460 assignment instruction for assessing the CIS SLO 2b (Effectively use oral communication): (Only the part of the instruction that is relevant to the final oral presentation is shown)

Grading of the TVA Team Project:

The team TVA project and related Milestones will constitute significant percentage of your overall course grade as indicated in your course syllabus. Your team will be expected to present a professional, well-prepared and informative presentation that provides interesting TVA insights for our class members and demonstrates a valuable learning experience in Cyber-defense for you as a team.

Confidential Peer Evaluations (-5 pts. if not submitted)

All team members will be given a "Confidential Peer Evaluation" sheet to evaluate the relative contribution of each member within your group. Team members receiving negative peer evaluations will be penalized (-10) TVA project points per negative evaluation. (-5 pts. if not submitted)

Additional Team Presentation Requirements

1. <u>All</u> TVA Project Milestones must have (as a cover sheet) their **Team Number**, **Team name** (if applicable) and names of all the team members **for each milestone submitted**. Milestones may be submitted late at 50% credit, but all milestone must be submitted regardless.

use at least 32 font size on your Presentations slides

- 2. All team class presentations must use a professional presentation software interface (e.g., MS Power Point. Prezi, etc©). Presentation should be between 20-25 slides maximum, (Note; No "Final Project Paper" is required).
- 3. Presenting teams must prepare **handouts** or electronic copies (in PDF format) of their TVA project presentations for all student members! (**Double check with your organization to permit this dissemination**)
- 4. A hard copy and electronic copy of your Team TVA project presentation should be transmitted to Dr. Mejias for posting on BB (-10 pts. if electronic copy not submitted).

All Presentations MUST have the following information on their Cover Slide

- CIS 460-TVA Presentation + Company name
- Team Number,
- First, Last Names of Team Members that contributed

Rubrics for evaluating the CIS SLO 2b: Effectively use oral communication

Evaluation Criteria	Exceeds Expectations (3)	Meets Expectations (2)	Needs Improvement (1)	Score
Kinetics (Body Language)	Presenter's body language and voice tone demonstrates high confidence and comfort with the subject matter. Presenter demonstrates high confidence, empathy and comfortable interaction with the audience. Presenter gestures are confident, relaxed and natural and match the content and purpose of the presentation. Presenter makes an excellent delivery with a voice that projects enthusiasm, interest and confidence.	Body language and voice tone reflect the presenter's relative comfort and command of the subject matter in interacting with the audience. Presenter uses appropriate gestures and body language that are somewhat confident. Presenter makes a good delivery with some level of confidence in body language and voice modulation.	Body language and voice tone reveal presenter's discomfort and lack of confidence with the subject matter. Presenter reveals a reluctance to interact with the audience. Presenter's body movement is terse and stiff. Presenter may appear fearful or highly nervous of his/her audience. Presenter's body language lacks confidence, and voice projection is often hard to understand.	
Organization	Presenter follows a very clear and logical sequence in their presentation that the audience can follow. Presenter focuses on the defined and critical points of the presentation and provides clear explanations for each point. Presenter provides clear and concise "takeaways" and conclusions for the audience.	Presenter follows a logical sequence in their presentation but does not provide any additional information. Presenter uses a "checklist" approach to the presentation material. Presentation structure is adequate and mechanical but lacks strong definition and emphasis.	Presenter offers no logical sequence of information. Presenter does not provide clear explanations and elaborations of the subject matter. Presenter fails to focus on the critical points of the presentation. Presenter does not provide clear and concise conclusions for the audience.	

Subject	Presenter clearly demonstrates excellent	Presenter reflects a relative comfort with	Presenter is unclear and not well informed
Matter	and in-depth knowledge and confidence	the subject matter.	with the subject matter.
Knowledge	with the subject matter. Presenter demonstrates a clear understanding of the details and interconnection links of the elements of the subject matter. Presenter clearly and thoroughly addresses questions from the audience regarding the subject matter. Presenter makes a professional and thorough analysis and presentation to the audience.	Presenter demonstrates a good understanding of the details and interaction of the elements of the subject matter. Presenter addresses and replies to most questions regarding the subject matter.	The presenter appears to be unsure and disorganized in their presentation of the subject material. Presenter may just be repeating facts without understanding details or interaction with other elements of the subject matter. Presenter cannot address basic questions regarding the subject matter.
Articulation (Delivery)	Presenter speaks clearly and loudly enough and for all in audience to hear, at a comfortable rate, makes no grammatical errors, and pronounces all terms correctly and precisely. Presenter is enthusiastic and engaging. Presenter is extemporaneous and natural.	Presenter speaks clearly and loudly enough to be heard by most in audience, at an appropriate rate, (some/rare awkward pauses or halting delivery), makes few grammatical errors, and pronounces most terms correctly with fluid delivery overall.	Presenter mumbles, speaks too quietly to be heard by many in audience, mispronounces words, and makes serious and persistent grammatical errors throughout the presentation. Presenter loses train of thought and is tentative.
Content Clarity and Completeness	Presenter handles all elements professionally. Presenter develops and supports ideas using well- chosen examples and creative details.	Presenter handles material competently and includes essential information, which is factually correct.	Presenter misses two or more essential elements. Presentation contains major factual errors and mis-representations.